

LISTENING HACKS

@HEARING COLLECTIVE

WWW.HEARINGCOLLECTIVE.COM



SAME ROOM POLICY

Don't yell at each other from different rooms or cubicles
Start a conversation in the same room



HEARING TECHNOLOGY
OR IMPLANTS
Ensure the device is on/working

FACE2FACE

Try to have good eye contact & talk face to face



ACTIVE LISTENING &
ACTIVE ENGAGEMENT
Wait to answer the questions or contribute, ensure you have understood the conversation

REDUCE BACKGROUND NOISE & DISTRACTIONS

Turn off the TV/Radio
Put down your book or newspaper

GET THE PERSONS
ATTENTION
then start the conversation